JOSHUA SHALLOM V. BUGARIN
WEB DEVELOPER / MARKETING

CONTACT

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SKILLS

- **Programming Languages:** HTML, PHP, Java, Turbo C, VB.NET
- **Database:** MySQL, MS SQL Server
- **Operating Systems:** Windows 7, 8, 10,
- **IT Infrastructure:** Hardware and Network Troubleshooting, Hard Disk Management, Preventive Maintenance, Local Area Networking, HUB/SWITCH setup, Structured Cabling
- **System Administration:** Configuration of Group Policy Editor (Windows 7, 8, 10), Anti-virus configuration, Drive Cloning using Clonezilla/Acronis
- **Web Development:** WordPress (Elementor, Divi, WP Bakery), Shopify, ClickFunnels, PHP, CSS, HTML, WooComerce
- **Graphic Design:** Canva / Gimp / Photoshop
- **SEO and Analytics:** Google Analytics, SEMRUSH, AHREFS, Yoast
- **Software:** MS Office, Acronis Image, VMWare, Clonezilla, Adobe Photoshop, Adobe Dreamweaver, Teamviewer/Anydesk, Gimp

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EDUCATION

Bachelor in Science in Computer Science
with Specialization in Software Development

AMA Computer University - East Rizal

2010-2015

PROFESSIONAL SUMMARY

Dynamic and skilled IT professional with a proven track record in web development, SEO optimization, and IT infrastructure management. Proficient in a wide range of programming languages, database systems, and software applications. Seeking a challenging role in a well-respected organization to contribute technical expertise and dedication.

WORK EXPERIENCE

Web Developer/Marketing

SunFish DataOn Philippines / GreatDay HR / DataOn   Feb 2022-Present

- Executed SEO Optimization and Web Development and Speed Optimization
- Managed Marketing and Social Media campaigns
- Conducted Blog Posting and Graphics creation

Web Developer/Marketing

Built By Dezyners   Jan 2023 - Oct 2023

- Develop company website and seo management
- Led successful marketing and social media campaigns.
- Created engaging blog posts and graphics to elevate content strategy.

Web Developer *Freelance*

Designer Homes AU   Apr 2021 - Jul 2021

- Spearheaded the development of a comprehensive Real Estate website, overseeing both front and back-end aspects.
- Orchestrated seamless integration through CRM Zoho, ensuring efficient lead management and property monitoring.

Web Developer *Freelance*

Deakin Beach Art Australia   Feb 2021 - Jun 2021

- Successfully revitalized the website, focusing on a user-friendly redesign.
- Implemented AUSPOST integration for streamlined services and monitored ongoing development for WooComerce.

Web Developer *Freelance*

CloudSix Engineering and Construction   Mar 2021 - Apr 2021

- Developed a robust website for a construction company, emphasizing user-centric design.
- Created a client management system, enhancing communication and collaboration with clients.

WORK EXPERIENCE

Senior Fraud Analyst

Skidoo Philippines   Jul 2017 - Jun 2020

- Managed risk for Skiddoo customers and flight bookings, specializing in online payments (credit and debit cards).
- Conducted in-depth analysis of order data to identify emerging fraud trends.
- Developed and implemented strategies to mitigate fraud risks.
- Collaborated closely with Skiddoo customers, implementing strategies using a combination of Skiddoo and industry tools.

Senior Travel Consultant

Skidoo Philippines   Jul 2017 - Jun 2020

- Booked flights and itineraries using GDS (AMADEUS/SABRE) for efficient and accurate reservations.
- Issued e-tickets to facilitate seamless travel arrangements.
- Conducted record computations (SAM) and loss assessments for comprehensive reporting.

IT Specialist / PHP Web Developer

Active Realm Line Corporation   Feb 2015 - Apr 2017

- Developed and maintained websites and internal systems using PHP and MySQL.
- Designed the company's website for a professional online presence.
- Led project analysis, planning, and development as part of a collaborative team.
- Executed software development to streamline transactions and records.
- Troubleshot software, hardware, and network issues for operational efficiency.
- Managed product portfolios, particularly in Medical Equipment.
- Innovated by creating a data mining software for valuable insights from company records.

Fraud Analyst

CyberSource VISA   Oct 2014 - Jan 2015

- Analyzing order data to promptly address emerging fraud trends.
- Developing proactive strategies to ensure a secure payment environment.
- Collaborating closely with customers, implementing strategies using CyberSource and industry tools.
- Played a crucial role in enhancing payment security through vigilant monitoring and strategic interventions.
- Successfully identified and reduced fraudulent transactions through innovative strategies with industry tools.

IT Staff (OJT)

AMA Computer University - East Rizal   Jun 2013 - Aug 2013

- Computer Hardware Troubleshooting, System Analysis, and Hard Disk Management.
- Applied preventive maintenance for optimal system performance.
- Hands-on experience in Local Area Networking, HUB/SWITCH setup, and Structured Cabling.
- Configured Group Policy Editor for Windows XP Pro and Windows 7 Pro, showcasing advanced technical skills.
- Executed Anti-virus configurations to boost system security.
- Gained valuable expertise in Field Servicing for a holistic understanding of IT support functions.

I hereby to testify that the information given herein is true to the best of my knowledge and belief.